### Governance by Numbers and its Discontents

## 29 June-1 July 2023. UCD, Quinn School of Business, Belfield, Dublin, Room Q013 Workshop Programme

#### Thursday, 29 June

13:30 Introduction to the workshop:

Registration of the participants by Bianca Föhrer (UCD)

**Lorenzo Cini & Roland Erne (UCD)**: Presentation of the research objectives of the workshop "Governance by numbers and its discontents. From the micro- to the macro-level, and back"

14:00-15:45 Introductory session: Putting governance by numbers into perspective(s)

Chair: Lorenzo Cini

**Sarrah Kassem** (Universität Tübingen): "Governance by Numbers across Amazon Platforms: Amazon.com & MTurk" (12 min)

**Valeria Pulignano** (KU Leuven): "Platforms' labour governance strategies and spaces for workers' control within distinctive political institutional realms" (12 min)

**Alex Wood** (University of Bristol): "Platform labour and algorithmic contestation: a new research agenda for labour studies?" (12 min)

**Kurt Vandaele** (ETUI): "Are platform workers willing to unionize? Survey evidence from 14 European countries" (12 min)

**Maurizio Atzeni** (Universidad Alberto Hurtado, Santiago & CEIL/CONICET): "Understanding worker mobilizations beyond traditional trade unions in the global precarious economy" (12 min)

General discussion (Discussant: Roland Erne, UCD) (12 min)

Coffee break

#### **Panel sessions:**

16:00-18:00 Panel 1: Analysing governance by numbers: The micro (company) level

Chair: Roland Erne

**Tim Christiaens** (Tilburg University): "Digital Rating Systems and the Social Phenomenology of Alienation in Platform Labor" (15 min)

**Robert Donoghue** (University of Bath), **Phoebe Moore** (University of Essex) & **Aude Cefaliello** (ETUI): "Algorithmic management: a threat to the freedom of choosing subjects" (15 min)

**Arjumand Younus** (UCD), **Muhammad Atif Qureshi** (TUD) & **Faiza Yousuf** (WomenInTechPK): "Gender analysis of platform workers in global south: a case-study of Upwork in Pakistan" (15 min)

**Heiner Heiland** (Georg-August-Universität Göttingen): "The social construction of algorithms. A reassessment of algorithmic management in food delivery gig work" (15 min)

General discussion (Discussant: Sarrah Kassem, Universität Tübingen) (15 min)

**18:30-21:00 Reception** at UCD Village (balcony in front of auditorium)

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#### Friday, 30 June

9:00-11:00 Panel 2: Analysing governance by numbers: The macro level

Chair: Roland Erne

**Donncha Kavanagh** (UCD): "Governance as game: From the labour process to the play process" (15 min)

**Laura Giovinazzi** (Università degli Studi di Milano): "Exploring the politics of governance by numbers in Italian and English universities" (15 min)

**Marco Marrone** (Università del Salento): "The dark side of algorithmic management. Platform affordances, skills, and the governance by number: evidences from Deliveroo, Helpling and Airbnb in the city of Bologna" (15 min)

**Ilia Xypolia** (University of Aberdeen): "Depoliticizing through numbers: quantifying human rights in EU discourse" (15 min)

General discussion (Discussant: Valeria Pulignano, KU Leuven) (15 min)

Coffee break

#### 11:15-13:15 Panel 3: Reactions to the governance by numbers: The micro (company) level

Chair: Lorenzo Cini

**Tereza Østbø Kuldova** (Oslo Metropolitan University): "National security, insider threat programs, and the compliance-industrial complex. Fighting security threats or managing workers?" (15 min)

**Emma McDaid** (UCD): "Algorithmic management as a mobile field: temporal blindness and asymmetry at Uber" (15 min)

**Phuong Hoan Le** (Erasmus University Rotterdam): "Beware of 'bossware': the role of communities for gig workers dealing with algorithmic management" (15 min)

**Prakriti Dasgupta**, **Ronan Carbery**, **Anthony McDonnell**, **Stefan Jooss** (UCC): "Worker resistance in the platform economy. A systematic review and future research agenda" (15 min)

General discussion (Discussant: Alex Wood, University of Bristol) (15 min)

Lunch break

#### 14:15-16:15 Panel 4: Reactions to the governance by number: The meso (sectoral) level

Chair: Roland Erne

**Darragh Golden & Lorenzo Cini** (UCD): "Virtual reality: Comparing trade union strategies and algorithmic managements" (15 min)

**Mary Naughton** (UCD): "Outrage by numbers: quantifying the deterioration of public services through Trolley Watch" (15 min)

**Nicola Quondamatteo** (SNS): "Takeaway couriers from self-employment to employment. A gaze into the transition process" (15 min)

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**Vicente Silva** (LSE) & **Huw Thomas** (UCD): "Global labour governance by numbers and the future of work: The ILO and OECD compared" (15 min)

General discussion (Discussant: Kurt Vandaele, ETUI) (15 min)

Coffee break

16:30-18:00 Panel 5: Reactions to the governance by numbers: The macro (societal) level

Chair: Lorenzo Cini

**Josephine West** (King's College London): "Digital workerism against governance by numbers. Organizing sex workers in the UK" (15 min)

Philipp Gies, Franziska Laudenbach & Marcus Franke (Universität Bremen): "Governance by numbers along the supply chain: contesting labour control in the fashion industry by means of transnational collective action" (15 min)

**Jason McKillen** (QUB): "The interplay of private sector power, security governance, and social movements in the age of algoracy: the case of Amazon" (15 min)

**General discussion** (Discussant: **Maurizio Atzeni**, Universidad Alberto Hurtado, Santiago & CEIL/CONICET) (15 min)

18:00-18:30 Concluding discussion: Book proposal for Oxford University Press

19:00 Bus departure from UCD Quinn School to Kilmainham Gaol, Dublin 8

**19:30 Dinner** at La Dolce Vita, 760 S Circular Rd, D08 HV0A, Dublin 8

Post-dinner drinks, (TBC)

#### Saturday, 1 July

Flights home – free time in Dublin (post-hangover)







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